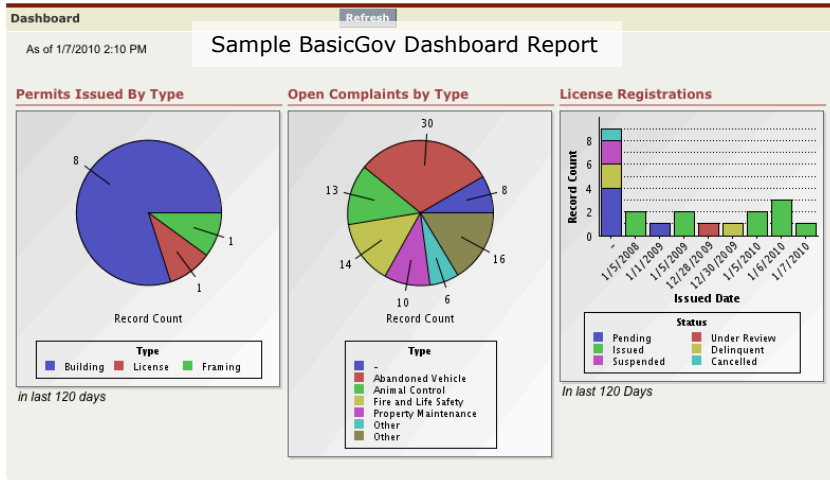




BasicGov LICENSING MODULE

Overview - The BasicGov Licensing Module helps you renew licenses faster, collect licensing revenues on time, improve budgeting, and manage cash flow. BasicGov ensures your revenue is maximized due to automation of common everyday tasks related to licensing for local businesses, contractors, animals, health matters, liquor control and many other license types.



Key Features

- Import existing fee schedules
- Parcel manager
- Create new licenses
- Create new fees
- Batch letter system for renewals
- Assess fees and accept payments
- Payment for multiple items
- Accept deposits
- Alerts for omissions and violations
- Print certifications and receipts
- Create and assign tasks
- Schedule reviews and inspections
- Notifications for new tasks
- View pending tasks and history
- Project tracking
- Upload documentation online
- Tab based navigation
- Powerful search
- Highly configurable interface
- Data archiving and security
- Accessible anywhere with internet
- Offline mode for recording field notes
- Data shared with all departments
- Configurable pick lists
- Seamless integration with all modules

Benefits for Clerks and License Managers

- Scheduled renewals are processed quickly and automatically
- Maintain unlimited number of licenses for many different license types
- Timely and efficient service for new applicants
- Automation or reviews and notifications improve service levels

Benefits for Businesses and Citizens

- Improved levels of service and communication from government
- Important documentation and licenses are acquired in less time
- Pay for multiple licenses at one time or through advance deposits
- Submit applications online and check status 24/7

Benefits for Supervisors and Public Officials

- Licensing revenue performance accessed through report dashboards
- Automation increases staff productivity and reduces errors
- Enhanced overall citizen and employee job satisfaction
- Staff productivity and cost per citizen improved

Benefits of Salesforce.com and Force.com Cloud Computing Platform

- Unparalleled system scalability and security
- SAS 70 Type II certification
- Multiple geographically dispersed data centers
- Multi-level backup strategy for disaster response and recovery
- BasicGov is 100% focused on feature development, not infrastructure
- Managed by the #1 SaaS based workflow automation company
- Reduce your carbon footprint

Budgeting is easy with BasicGov

- No capital costs
- Free upgrades
- No maintenance and support fees
- 99.9%+ uptime history
- Reduced training time
- Fast productivity ROI

Why choose BasicGov

- Fast implementation
- Integrated suite of modules
- Modules are easy to learn and use
- No technical expertise required
- Superior customer service
- 99.9%+ uptime history