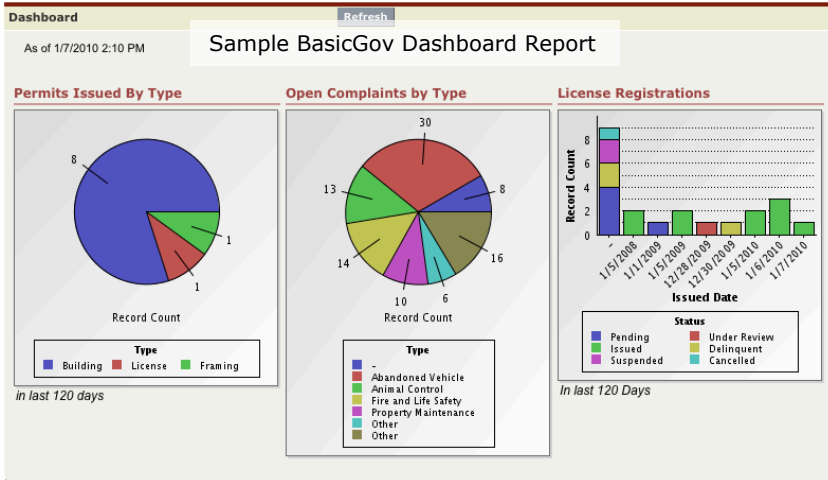


Overview - The BasicGov Permits & Inspections Module helps you get organized, collect permitting revenue quickly and improves the scheduling of inspections. BasicGov ensures the process runs smoothly for everyone involved by automating key tasks for planners, reviewers, inspectors and everyone else involved in a project.

Key Features

- Create new permits and fees
- Payment for multiple items
- Enter applicant information online
- Multiple contacts per application
- Permits and sub-permits
- View permit history
- Accept deposits
- Automate fee calculation
- Duplicate a permit for new location
- Auto-check contractor requirements
- Create and assign tasks
- Schedule reviews and inspections
- Notifications for new tasks
- View pending tasks and history
- Project tracking and mapping system
- Attach documentation online
- Tab based navigation
- Powerful search
- Highly configurable interface
- Data archiving and security
- Accessible anywhere with internet
- Offline mode for recording field notes
- Data shared with all departments
- Configurable pick lists
- Seamless integration with all modules



Benefits for Clerks, Inspectors and Permit Officers

- ◆ Automate scheduling of field inspections and reviews
- ◆ Print any permit related documents in seconds
- ◆ Permit history is available to multiple departments, in the office or field
- ◆ Accept permit payments and provide receipts

Benefits for Businesses and Citizens

- ◆ Acquire permits in less time and pay for multiple permits at once
- ◆ Improved levels of service and communication from government
- ◆ Less time driving and standing in line waiting
- ◆ Conveniently submit applications online and check status 24/7

Benefits for Supervisors and Public Officials

- ◆ Dashboard reports simplify analysis of performance and revenue
- ◆ Improved customer service and response times to taxpayers
- ◆ Automation increases staff productivity and reduces errors
- ◆ Citizen and employee job satisfaction with government is improved

Benefits of Salesforce.com and Force.com Cloud Computing Platform

1. Unparalleled system scalability and security
2. SAS 70 Type II certification
3. Multiple geographically dispersed data centers
4. Multi-level backup strategy for disaster response and recovery
5. BasicGov is 100% focused on feature development, not infrastructure
6. Managed by the #1 SaaS based workflow automation company
7. Reduce your carbon footprint

Budgeting is easy with BasicGov

1. No capital costs
2. Free upgrades
3. No maintenance and support fees
4. 99.9%+ uptime history
5. Reduced training time
6. Fast productivity ROI

Why choose BasicGov

1. Fast implementation
2. Integrated suite of modules
3. Modules are easy to learn and use
4. No technical expertise required
5. Superior customer service
6. 99.9+% uptime history