

CITY: Borough of Beaver, Pennsylvania

POPULATION: 4,700

THE CHALLENGE: Moving zoning system from paper to electronic

THE SOLUTION: Web-based BasicGov Permit & Inspection software

The Borough of Beaver is located along the Ohio River 40 minutes northwest of Pittsburgh. Its community development is focussed on preserving Beaver's history and culture so managing building zoning permits is essential.

Dave Hagen is the zoning officer working in the municipal offices of Beaver. In early 2007, Dave's challenge was to find software to help him more efficiently process building permits, schedule inspections and generate status reports.

Dave discovered BasicGov while searching online and liked its affordable monthly subscription cost and not having to purchase extra hardware. He wasn't sure about the web-based aspect and having data stored remotely. But as he learned more about software-as-a-service (SaaS) on cloud computing platforms, he discovered the benefits of having information stored in secure and remote locations.

Dave presented his case for purchasing BasicGov software to Council highlighting how he'd be able to generate useful reports such as the number of zoning applications issued and revenue value. Council approved.

Today Dave uses BasicGov Permits and Inspections software to:

- search for and track permit applications;
- schedule work flow and assign inspections; and
- generate reports to track applications, status and upcoming permit expiries.

Learn more about BasicGov at www.basicgov.com.

View the permits & inspections video www.basicgov.com/products/permits-and-inspections.

For information about data security, go to www.basicgov.com/tour/security.



"I can't say enough good things about BasicGov. I love being able to retrieve permit data, see how many applications we've processed and generate all sorts of reports."

"The reports are so helpful. I can generate a report of permits that are expiring this month to help me plan my work schedule. I couldn't do this before but now with BasicGov software it's so easy."

*Dave Hagen, Zoning Officer,
Borough of Beaver.*